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# *JIO PLATFORMS LIMITED*

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## <CALLBACK NOTIFICATION> USER GUIDE

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## 1. INTRODUCTION

This document describes the format of notifying back about the status of consent acquisition requests on the call back URL configured in the Portal. If no callback URL is configured, then no notifications will be sent.

### 1.1 CALL BACK REQUEST

DLT platform sends the status of consent acquisition request in the below format to the call back URL mentioned in the DLT portal.

Method: **POST**

**Parameters:**

Parameter	Data Type	Description	Remark
refno	String(20)	ConsentID for this request returned by consent acquisition API.	
msisdn	String(10)	Msisdn received in the API request	
cstid	String(20)	Consent template ID passed in the API request.	
uts	String(20)	Last Status update time. <b>Format:</b> dd-mm-yyyy hh:mm:ss(24hrs format)	
source	String(20)	OAP source from which this request was initiated. <b>Refer Annexure 2.2</b>	
status	String(20)	Consent status. <b>Refer Annexure 2.1</b>	
expirydt	String(20)	Date and Time till when this consent is valid <b>Format:</b> dd-mm-yyyy hh:mm:ss(24hrs format)	Present only if status is Accepted.

### Sample Request:

```
{ "refno": "1234567890123456789",
  "msisdn": "XXXXXXXXXX",
  "cstid": "11XXXXXXXXXXXXXXXXXX",
  "uts": "10-01-2022 13:45:22",
  "source": "SMS", "status": "INITIATED"
}
```

### Sample Request (with expiry date):

```
{ "refno": "1234567890123456789",
  "msisdn": "XXXXXXXXXX",
  "cstid": "11XXXXXXXXXXXXXXXXXX",
  "uts": "10-01-2022 13:45:22",
```

```
"source": "SMS", "status": "ACCEPTED", "expirydt": "10-01-2024 13:45:22"
}
```

### Response:

Http status code 200 OK is considered as Success response.

### Note:

If http status code is other than 200, then the request is sent to retry queue. Platform will do 5 retries with delay of 5mins between retries.

## 2. ANNEXURE

### 2.1 CALL BACK STATUS

Status	Message
Initiated	Acquisition Request is Initiated with respective telco to which the subscriber belongs to.
Accepted	Mobile subscriber accepted the Consent request.
Failed	Mobile subscriber did not respond in 72Hrs from the time of acquisition request.
Rejected	Mobile subscriber denied giving the consent.
Invalid-Msisdn	Not able to recognize the telco to which this MSISDN belongs to
Duplicate	There is already a consent acquisition request with same MSISDN, PE ID and consent template ID.
Revoked	Mobile subscriber revoked the consent.
MNP-Expired	Consent acquisition request is expired as customer is ported out to different telco.
Expired	Consent is expired as the expiry date is reached.
Disconnected	Mobile subscriber number is disconnected.
Other Error	Some un-identified error is occurred.

### 2.2 SOURCE CODE

Code	Source
1	WEB
2	SMS
3	IVR
4	USSD
5	Mobile App
8	QR Code

Thank You